

Email: sales@cbdwise.co.uk
Tel: 01202 013363



This returns policy does not affect your statutory rights.
Please ensure you return your unopened goods, as sold, with all the original packaging, within 28 days of receipt. Please ensure items are packed properly and securely.

Customer Returns Form

What to Exchange?

Use this form to send back unwanted items and request a refund. Then purchase your new items online. This is the quickest and easiest way for you to receive your new items before they sell out. Your refund will be credited on receipt.

Full Name	Best Contact Email Address	Best Contact Number	Order Number

Product Description	Quantity	Price	Reason Code	Reason Codes for Returning Items
				1 - Defective
				2 - Damaged
				3 - Changed Mind
				4 - Wrong Item
				5 - Other

Returning Items - 5 Easy Steps

1. Fill out the form above and choose the reason code that specifies the cause for returning your item.
2. Use the Return Address shown bottom right of this form.
3. Place this form inside your parcel and take it to your local post office and return to us. We suggest using a 'Signed For' delivery service.
4. You must get proof of postage from your post office. If you fail to identity proof of postage you are liable for any lost items.
5. When your item has arrived back with us please allow up to 5 working days to process your refund.

Returns Address

CBDWise
Canford White House
Higher Merley Lane
Corfe Mullen
Dorset
BH21 3EG